



**OMNIcom247** is a specially configured server dedicated to the communications needs of your enterprise. Each of your departments can now send out documents and reports to all of your customers **simultaneously**. Imagine how your customer service will improve when you can automatically generate reports and/or acknowledgements that can be viewed, printed, faxed, emailed or stored. **OMNIcom247** gives you the power to meet your needs with built-in flexibility. Best of all is the cost savings your company will experience with this new technology.

### Send Quotes Acknowledgements

It's as easy as using the Windows Print command! At the completion of a quote or order acknowledgement, the user simply clicks the print command, and **OMNIcom247** does the rest. The user can preview or print the documents or send them to your customers in crisp, clean PDF by email or fax! **And this can be done across multiple departments at multiple locations simultaneously!**

### Shipment Notifications

Do your customers require a notice of shipment and need tracking numbers in hand the same day the shipment went out? Would you like your customers to be able to track the package without making a phone call to you? You can have all of this happen automatically through our shipping module and **OMNIcom247**.








### Online Report Generation

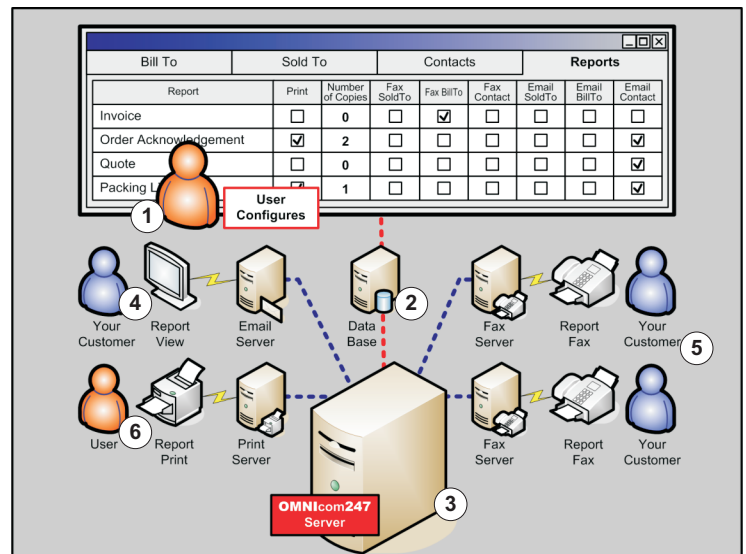
Incorporating **OMNIcom247** into your online offering creates a powerful self-help area for your customers. Spoil them with the ability to retrieve any order, quote, invoice or generate reports 24 hours a day, 7 days a week, without intervention from your customer service representative.

### System Requirements

**OMNIcom247** is designed to integrate with most existing database platforms operating in Windows, Linux, or Unix. Please call for the details regarding your unique operating environments...







### Features

-  Fast high resolution reports generated by all departments simultaneously
-  Can integrate with most existing systems
-  Customers receive documents in PDF by E-mail, fax or print
-  Documents, and send addresses can be previewed before sending
-  Web access to customer reports
-  Schedule your output in off-peak hours with scheduling features
-  Logs fax and E-mail history automatically



- ① User checks options for the send
- ② Data base has email addresses & fax numbers for each customer
- ③ User clicks PRINT and in **OMNIcom247** reports are transformed, sorted, and sent to customers
- ④ Your customer receiving email PDF report
- ⑤ Your customer receiving Fax report
- ⑥ A printed report for you to send in the mail

### Benefits

-  Faster communication means more money
-  A substantial savings by using email instead of costly faxes when your customer gives you that choice
-  Automated communication means improved customer service
-  Less equipment, one machine does it all
-  Using online features free up your customer service reps by automating routine customer inquiries
-  On-line feature shows prospects added value